

# Hunter Douglas & Rockville Interiors

LIFETIME  
GUARANTEE

**Our Lifetime Guarantee is designed to ensure a thoroughly satisfying shopping and ownership experience. If you're not thoroughly satisfied, simply contact Rockville Interiors at (301) 424-1900**

The Hunter Douglas Lifetime Guarantee includes a Lifetime Limited Warranty as described below.

## COVERED

BY A LIFETIME LIMITED WARRANTY

- Hunter Douglas window fashion products are covered for defects in materials, workmanship or failure to operate
- Operational cords for a full 7 years from the date of purchase
- All internal mechanisms
- Components and brackets
- Fabric delamination
- Hunter Douglas PowerRise®, PowerTilt™ and PowerGlide®, all with Platinum™ Technology, and all other Hunter Douglas motorization components are covered by 5 years from date of purchase
- Repairs and /or replacements will be made with like or similar parts or products.

## NOT COVERED

BY A LIFETIME LIMITED WARRANTY

- Any conditions caused by normal wear and tear
- Abuse, accidents, misuse or alterations to the product
- Exposure to the elements (sun damage, wind, water/moisture) or discoloration over time (with the exception of EverWood® Collection wood blinds which carry a "Satisfaction Guarantee" covering fading, yellowing, warping and bowing for the life of the product)
- Failure to follow our instruction with respect to measurement, proper installation, cleaning of maintenance
- Shipping charges, cost of removal and reinstallation

*In no event shall Hunter Douglas or in licensed fabricators be liable or responsible for INCIDENTAL OR CONSEQUENTIAL DAMAGES or for any other direct or indirect damage, loss, cost, expense or fee. The obligation of Hunter Douglas and its licensed fabricators/distributors is limited to repair or replacement of the product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.*

Different warranty periods and terms apply for commercial products and applications.

## TO OBTAIN WARRANTY SERVICE

**In Home Appointments - Schedule by calling (301) 424 1900**

**or**

**Visit Showroom – Bring products to our Rockville or Silver Spring showrooms.**